

**Direct Dial-up Data Access** (phone software version 5.2 or higher)

1. Check that the phone is on and in satellite mode
2. Connect the data cable to the phone and computer
3. Make sure you have configured your computer for satellite data
4. Change dialing properties to the number that you are connecting to
5. Dial phone number from your computer

Press "Info" Button      Displays your Globalstar satellite phone number

**Voice Mail**

- Dial " \* 8 6 " from your satellite phone
- Or call your Globalstar number from any touch tone phone
  - Press " 5 " when you hear the greeting
  - Enter personal password (temporary password is 12345)

**Call Forwarding****Unconditional Call Forward**

To activate: Press " \* 7 2 " + forwarding #,  
and " Send "

To deactivate: Press " \* 7 2 0 " and " Send "

**No Answer Call Forward**

To activate: Press " \* 9 2 " + forwarding #,  
and " Send "

To deactivate: Press " \* 9 2 0 " and " Send "

**Busy Call Forward**

To activate: Press " \* 9 0 " + forwarding #,  
and " Send "

To deactivate: Press " \* 9 0 0 " and " Send "

**Roaming Outside  
the US**

Please consult the rate calculator  
[www.globalstar.com](http://www.globalstar.com)

**Roaming  
Internationally**

Roaming charges apply  
Long distance charges apply  
See [www.globalstar.com](http://www.globalstar.com) for details

If you have any inquiries, please call our Customer Care Centre at  
" \* 6 1 1 " from your Globalstar phone, 1-877-452-5782 from any touch  
tone phone or e-mail [usacustcare@globalstar.ca](mailto:usacustcare@globalstar.ca).

To reach the Customer Care Centre while outside of North America,  
please dial (905) 712-7197



## GSP-1600

### Quick Reference Guide

[www.globalstar.com](http://www.globalstar.com)

# GSP-1600

## Quick Reference Guide

Always Check "i" Icon (For Satellite Calls)	Located below the battery meter indicator on phone display. The "i" verifies that your Globalstar satellite phone is ready to make outgoing calls.	
Making Calls	Fully rotate the antenna so it is completely extended. In Globalstar satellite mode, ensure: <ul style="list-style-type: none"> <li>You are outdoors</li> <li>You have a clear view of the sky</li> <li>Your satellite antenna is pointing straight up to the sky</li> </ul> Check signal strength indicator on phone display. The "i" icon is visible.	
For Calls within North America	Press "1" + area code + number	
For international calls from within North America	Press "0 1 1" + country code + city code + number	
For all calls while outside of North America	Press "+" and hold, + country code + city code + number	
To call Globalstar Customer Care	Press "* 6 1 1" and press "Send"	No Charge
Directory Assistance	Press "1" + area code + 555-1212 + press "Send"	75 cents per call + applicable airtime charges

Emergency Number	Press "9 1 1" and press "Send"	No charge (Calls routed to third party emergency service provider)
Toll Free Numbers	Dial 1-800 # Series	Standard airtime charges apply (Calls subject to regional area code routing)
Airtime	Includes all inbound and all outbound calls other than *611 (Globalstar Customer Care) and *911 (Emergency Services Provider)	
Save Phone Book Entry	Enter phone number. Press "▲" save. Enter name and locations. Press "▲" ok.	
Find Phone Book Entry	Press "▲" book. Press "▲" find. Press "1", "2" or "3". Enter numbers or letters. Press "▲" find.	
Receiving Calls	Check that the phone is on.	
	Check that the ringer is loud enough.	
	Rotate or fully extend the appropriate antenna.	
	In Globalstar Satellite mode, ensure: <ul style="list-style-type: none"> <li>You are outdoors</li> <li>You have a clear view of the sky</li> <li>Your satellite antenna is pointing straight up to the sky</li> </ul> Check signal strength indicator on the phone display and service availability (the "i" icon is visible)	
<b>Direct Internet Data Access</b> (phone software version 4.7 or higher)		
1. Check that the phone is on and in satellite mode		
2. Connect the data cable to the phone and computer		
3. Make sure you have configured your computer for satellite data		
4. Check that your dialing properties are "#777"		
5. Dial "#777" from your computer		